



The Suzuki Real Value 5 Year Warranty Programme



We are committed to giving our customers the best quality, value and service with every new car purchase. We back that up with our Real Value 5 Year Warranty Programme.



The Suzuki warranty programme provides peace of mind for up to 5 years or 100,000km¹ and is made up of three components.

- The first is a comprehensive 3 year/100,000km¹ new vehicle warranty, which covers your entire vehicle for the most important part of its lifecycle
- To further protect your investment past its initial new vehicle warranty, we offer a 2 year powertrain warranty extension²
- You also have the benefit of a 5 year Suzuki roadside assistance plan for total peace of mind 24 hours a day, 7 days a week (unlimited kilometres)

Insist on Genuine Suzuki Parts & Service

By servicing your vehicle at an authorised Suzuki service centre you are ensuring that your vehicle is correctly maintained by trained technicians with the knowledge and equipment to keep it in optimal condition. It will also ensure that your vehicle is fitted with genuine Suzuki parts and meets the service requirements of our Real Value Warranty programme.

Understanding your Warranty

Suzuki New Zealand and authorised Suzuki Dealers provide warranty cover against product failure. Your warranty does not cover fair wear and tear.

Providing the vehicle has been used in a normal manner and serviced in accordance with the prescribed schedule, this warranty extends for the time and mileage relevant to the model you have purchased.

The warranty applies only to vehicles supplied or distributed by Suzuki New Zealand Limited and while the vehicle resides in New Zealand.

Transfer of warranty to a subsequent owner requires completion of the warranty transfer card located at the rear of your warranty and service manual. This must be sent to Suzuki New Zealand Limited immediately by the new owner.

Your authorised Suzuki service centre must be notified of any defect immediately after its discovery and the vehicle must be presented to the dealer for repair as soon as possible.

The warranty protects against the possibility of faulty manufacturing or materials. Parts and labour costs relating to normal scheduled servicing are at the owner's expense.

The 3 Year New Vehicle Warranty

Suzuki New Zealand Ltd (Suzuki) warrants that if within 36 months or 100,000km¹ of the date of retail sale, any part of the vehicle is found to be defective due to faulty Suzuki materials or manufacturing, the defect will be repaired or parts replaced free of charge.

This is providing the vehicle:

- Has been supplied or distributed by Suzuki New Zealand Limited
- Shall only be repaired by an authorised Suzuki repairer
- Has been maintained in accordance with recommended Suzuki maintenance schedules
- Has been operated in accordance with Suzuki recommendations and not subject to misuse or accident
- Has not been modified or altered from the original production configuration
- Has not had the odometer in the vehicle tampered with or disconnected
- Has not been previously deregistered

Normal wear and tear and service adjustments are not part of this warranty.

*Jimny Flatdeck Truck warranty qualifies for 24 months/40,000km¹ only with no extensions applying.

With our comprehensive Real Value Warranty Programme you can enjoy your new Suzuki with confidence and total peace of mind.

For more about our Real Value policy visit www.suzuki.co.nz

More protection with a 2 Year Powertrain Warranty Extension

Upon meeting the conditions outlined here and in your warranty and service manual, your new Suzuki vehicle will have the protection of a 2 year powertrain warranty extension. The powertrain warranty extension is limited to a maximum odometer reading of 100,000 km.

Typically, the most expensive components of a vehicle involve the powertrain, so the additional coverage of these components provides peace of mind and can potentially enhance the value of your vehicle if you upgrade within the 5 year period.

This 2 year/maximum 100,000km¹ powertrain warranty extension applies from the completion of your 3 year new vehicle warranty and is available if the following conditions are met:

- All the scheduled and required maintenance services have been completed by an authorised Suzuki service centre
- A vehicle inspection to validate the warranty extension is carried out by an authorised Suzuki service centre within the last 2 months prior to the expiry of the standard 3 year new vehicle warranty

The standard warranty exclusions also apply to the powertrain warranty extension.

¹ Whichever occurs first.

² Subject to your vehicle being serviced in accordance with our recommendations at an authorised Suzuki service centre and completing a free vehicle inspection prior to 3 years.

Full details, terms and conditions can be found at www.suzuki.co.nz or within the Warranty & Service Manual.



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